

Swiss Confederation

Federal Office for the Environment FOEN





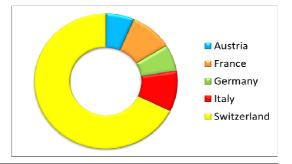
ANALYSIS OF QUESTIONNAIRES

Indicators of management Effectiveness Workshop 16-18 March 2011, Marbach

Context:

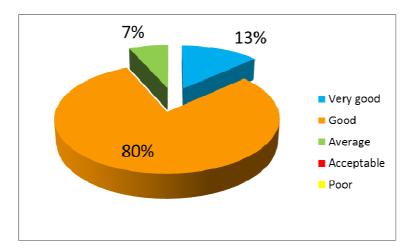
Fifteen questionnaires were returned out of a potential 31.

The breakdown by country is shown in the graph.

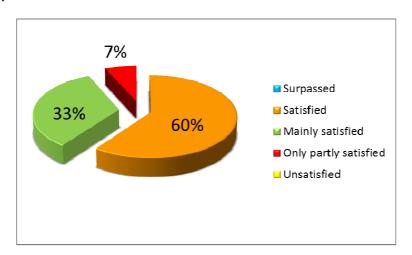


1. General impression

1.1 My general impression of the workshop was:



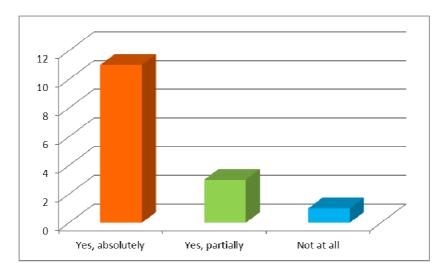
1.2 Your expectations were:



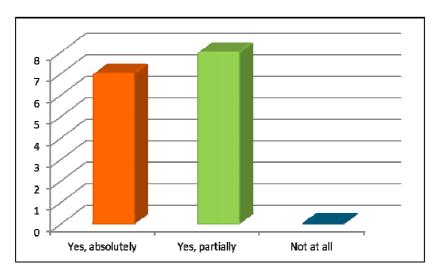
- Discussions in smaller groups could be a more effective use of time.
 It might be better to have two full days rather than one full day and two half days.
- Quality of organisation and provisional documents was very good. On strategy, a short
 draft document could be an effective way of providing advance information about the
 main aims of the discussions. The introduction and discussion on the opening day were
 very positive.
- Useful contributions and points of view; good working atmosphere.
- Most of the work we did in the groups should have been done by the organising committee.
- Goal: management effectiveness tool with real, quantifiable indicators. The goal was not really achieved. However, with the planned next steps, it should be achievable soon.

2. Content assessment

2.1 Was the workshop material provided appropriate and helpful?



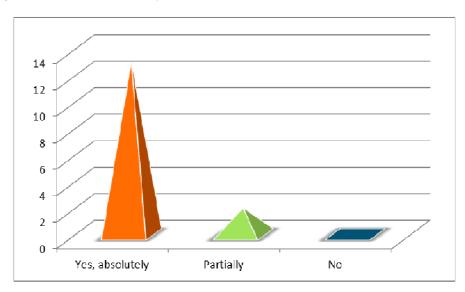
2.2 Overall, did the comments made match your expectations?



- The material was slightly problematic: there was a mismatch between the objectives defined in the document and the Excel spreadsheets.
 - Visions and impacts have totally different meanings, but this was not immediately obvious.
- I have some comments regarding the glossary (I will send them by e-mail).
- Only really needed the material provided.
- It is difficult for all participants enter into the workshop discussions straight away. There is scope for defining the general direction of the debate more clearly and in advance.
- It would be helpful to be given an instruction manual at the beginning.
- Too much suggested reading (download); content was probably too broad.
- Material: in the last information e-mail, four documents were cited as recommended background reading. They were not attached (I had to find them myself) and all of them were at least 120 pages long.
 - It could be useful to collate information about existing indicators and measurement systems in advance (action point for participants and other protected areas).

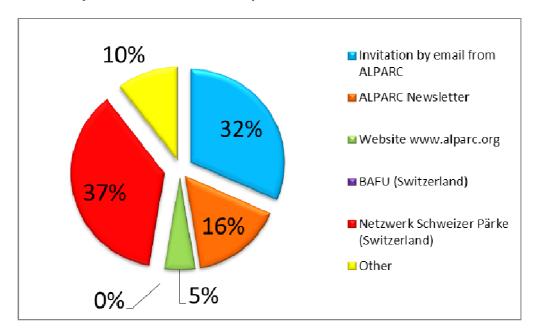
3. Organisation

3.1 In general, was the workshop well-organised (registration, practical information, preparation, welcome, etc.)e?



- Thanks. Perfect for vegetarians. Shame about the rainy weather.
- I would be interested in hearing about practical indicators, e.g. from Entlebuch.
- Excellent.
- Quick and easy registration, good organisation.
- Downside: the three working groups all had different ways of working and produced very different results.

3.2 How were you invited to the workshop?

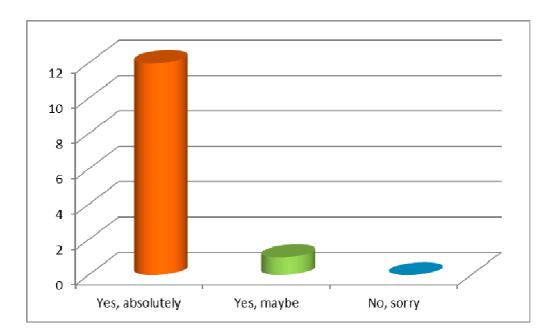


Other:

- Personal recommendation
- CIPRA alpMedia newsletter

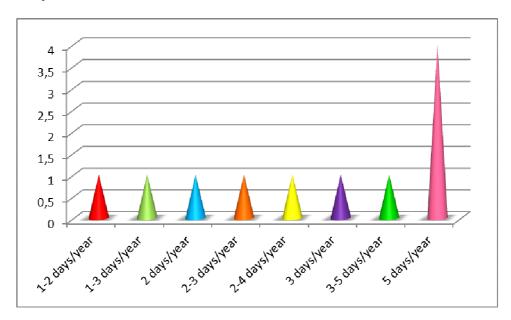
4. Looking ahead

4.1 Would you like to be informed about other future workshops? Would you be willing to take part in a thematic working group?



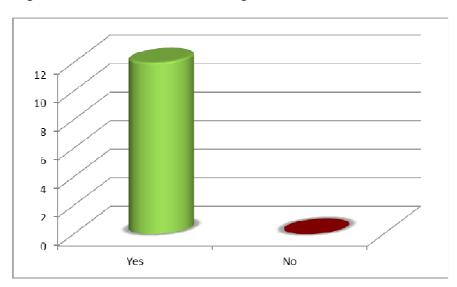
If yes:

4.2 How much time would you be willing to devote to the international discussion group each year?



I would consider working on weekends.

4.3 Would virtual workspaces (online) be an acceptable way of managing distance working and discussions between meetings?



5. Other remarks

- Thank you so much.
- More work needed on the management approach for workshop discussions.
- Discuss draft documents in advance.
- Use social networking tools (e.g. discussion forums)) to exchange ideas and opinions.